



# 2019 ANNUAL REPORT

BOC, the recognized leader in credentialing,  
and the only Athletic Trainer certifying body.



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# INTRODUCTION

The Board of Certification, Inc. (BOC) was incorporated in 1989 as a not-for-profit credentialing agency to provide a certification program for the entry level athletic training profession. The BOC establishes both the standards for the practice of athletic training and the continuing education requirements for BOC Certified Athletic Trainers (ATs). The BOC also works with state regulatory agencies to provide credential information, professional conduct guidelines and regulatory standards on certification issues. The BOC also has the only accredited certification program for ATs in the United States and has mutual recognition agreements with Ireland.

## BOC Vision

The BOC exists so that health care professionals worldwide have access to globally recognized standards of competence and exceptional credentialing programs that support them in the protection of the public and the provision of excellent patient care.

## BOC Mission

To provide exceptional credentialing programs for health care professionals to assure protection of the public.

## BOC Values

Integrity, Professionalism, Fairness, Transparency, Service

## Member of the Better Business Bureau

The BOC has been a BBB Accredited Business since 2010. Accreditation in BBB is by invitation to companies that, at a minimum, have been in business for at least one year, have demonstrated sound business practices and meet the BBB accreditation standards. To be accredited by the BBB, an organization affirms that it meets and will abide by the standards of building trust, advertising honestly, telling the truth, being transparent, honoring promises, being responsive, safeguarding privacy and embodying integrity.









Denise Fandel retired from the BOC after 22 years of service as the BOC's CEO. Fandel was honored for her service to the BOC by naming of the BOC's office—1415 Harney Street in downtown Omaha, Nebraska—"The Fandel Building."

## 2019 INITIATIVES

- Welcomed **Mary Kirkland** to the BOC Board of Directors including one full year of onboarding. Kirkland brings her extensive experience in both her professional career and in the athletic training industry. She currently serves as an athletic training supervisor for the National Aeronautics and Space Administration (NASA) at John F. Kennedy Space Center.
- Presented information about quality improvement at the **NATA Athletic Training Educators' Conference**.
- Launched the **AT emojis sticker pack** to celebrate National Athletic Training Month in March as an ongoing fundraiser for the NATA Foundation. Net proceeds benefited the NATA Foundation, an organization that champions research, supports education and enhances knowledge to optimize the clinical experience and outcomes within the diverse patient populations served by the athletic training profession.
- Implemented **electronic exam results** for BOC exam candidates.
- Presented information about **specialty certification** at **NATA district meetings** MAATA, NWATA, RMATA, SEATA and SWATA.
- Attended the **World Federation of Athletic Training and Therapy World Congress** meeting held in Tokyo, Japan in May and participated as a program sponsor.
- Transitioned staff leadership in 2019. In July, **Denise Fandel** retired from the BOC after 22 years of service as the BOC's chief executive officer (CEO). Fandel was honored for her service to the BOC by naming of the BOC's office—1415 Harney Street in downtown Omaha, Nebraska—"The Fandel Building."
- Named **Anne Minton** the new CEO of the BOC following a national search. Minton has been with the BOC since 1998 and previously served as the BOC chief operating officer.

- Attended and exhibited at the **NATA 69th Annual Clinical Symposia & AT Expo** in Las Vegas, Nevada. During the event, the BOC presented “Bridging the Gap: Continuing Certification Through Self-Assessment and Quality Improvement.” The BOC also hosted a volunteer reception and named **Denise Fandel** as the **Paul Grace Leadership Award** winner. In addition, **Katherine “Kitty” Newsham** and **Meg Frens** were awarded the **2019 Dan Libera Award**.
- Hosted **CARE Conference 2019** formerly known as the BOC Athletic Trainer Regulatory Conference in Omaha, Nebraska in July. Conference attendees included approximately 100 representatives of the athletic training and regulatory industries from 39 states. During the event, the BOC named **Korey Stringer Institute** and **Jenni Wheeler-Johnson**, the president of the West Virginia Athletic Trainers’ Association as the **BOC Public Advocacy Award** winners.
- Lead an **AT Strategic Alliance work group** that is developing model regulatory language. The task force recognized the ongoing importance of their work in advocating for ATs to practice to the fullest extent of their education and training, regardless of setting or location.
- Convened three meetings with the presidents and executive directors of the **AT Strategic Alliance** in various locations, beginning with EATA in January and the CAATE Accreditation Conference in October.
- Continued our membership with the **Professional Licensing Coalition** and the **Professional Certification Coalition**. The BOC’s goals in being a member of these coalitions are to:
  1. Provide funding for the protection of state boards and their members from anti-trust liability.
  2. Address legislation efforts that undermine the activities of certification organizations.
- Hosted two face-to-face meetings and five conference calls with the **Specialty Council** in 2019 and conducted two exam development meeting for the orthopedic specialty.
- The BOC thanked the **MOC Task Force** for all their hard work on the development of the pilot projects. Renamed **MOC** to **CPC**.
- Developed the first **Competency Assessment Module - Mental Health** as a CPC initiative that is currently being piloted in early 2020.
- Assisted 148 ATs in reinstating their certification. Forty-six of these individuals had let their certification lapse or left the profession for a time and took advantage of the BOC’s reinstatement by exam option.
- Offered over 10,000 hours of evidence-based practice (EBP) continuing education opportunities.
- Nearly 93% of ATs renewed their certification by December 31, 2019.



BOC staff volunteering at the Open Door Mission Holiday Store. Back row, from left: Nathan Burns, Alex Noto, Dave Gorman, Kendra Aspegren, Sarah Ronning, Teresa Barker, Mindy Lindquist, Lorinda Northrup, Ashley Rubalcava, Stacy Arrington and Kelli Wilkins. Front row, from left: Shannon Fleming, James Higgins, Stephanie Boldt, Jessica Roberts, Lara Andrews, Sarah Cryer and Cherie Trimberger.



BOC staff volunteering at Kids Cruisin' Kitchen food truck.



Pictured left: Mindy Lindquist and Jessica Roberts.



Pictured right: Lorinda Northrup and Sally Witt.

## COMMUNITY INVOLVEMENT

The BOC supported the Salvation Army and Open Door Mission this past year.

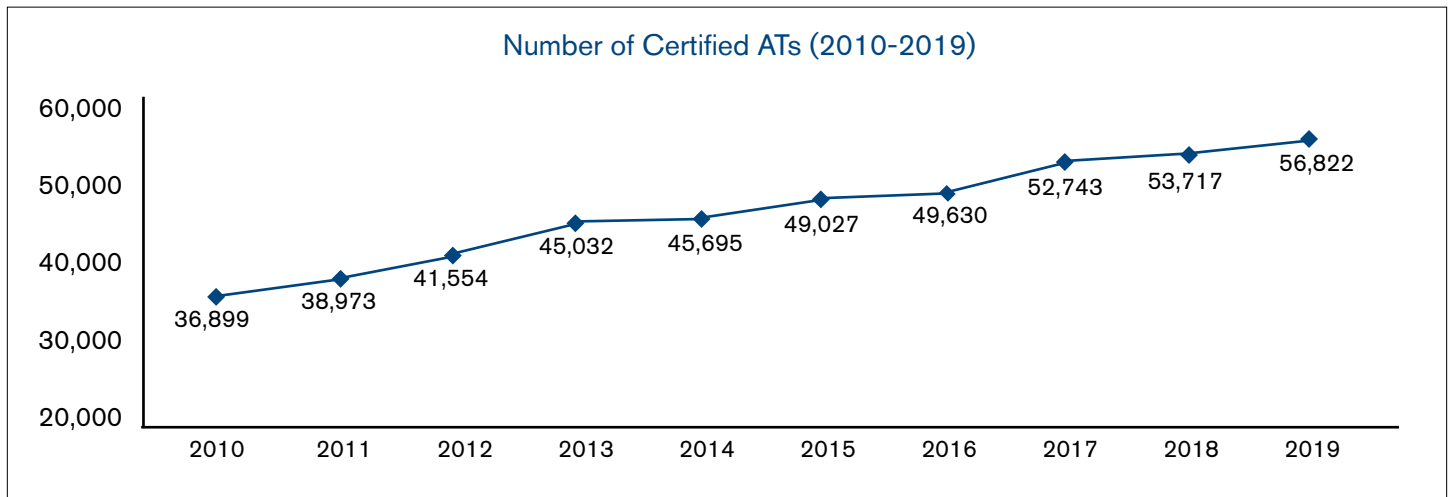
Throughout the summer months, staff members volunteered for the “Kids Cruisin’ Kitchen,” a collaborative effort between the Salvation Army, Foodbank for the Heartland and Hunger Free Heartland, that provides free hot lunches for children in the Omaha metro area.

Staff members traveled with a food truck to various, predetermined locations in the community and served lunch to kids of all ages who gathered there each day. BOC staff enjoyed serving the kids their lunches, which were provided regardless of income. It was such a success that the BOC will support the program again next summer.

The BOC supported the Open Door Mission in December. The BOC staff spent an afternoon donating their time to the Open Door Mission by stocking shelves in Open Door Mission Holiday Store for their Toy and Joy event. The Toy and Joy event allows parents in need choose free presents for their children from donated toys.



# CERTIFICATION REPORTS



Continuing Education Report	2015	2016	2017	2018	2019
Certified ATs	49,027	49,630	52,743	53,717	56,822
Total Number of New Certified for the Year	3,828	3,842	3,712	3,766	3,700

Exam Report	2015	2016	2017	2018	2019
Candidates Certified	3,828	3,842	3,712	3,766	3,700
Exam Applications Processed and Approved	4,200	4,262	4,167	4,135	3,921
Exams Administered	5,324	5,263	5,326	5,666	5,577
Reinstatement Applications Processed and Approved	173	128	156	112	126

Reinstatement by Exam: Fourty-six individuals sat for the exam to be reinstated in 2019. Individuals who allow their certification to lapse have options to reinstate their certification. For reinstatement details, visit the [BOC website](#).

BOC Approved Provider Report	2015	2016	2017	2018	2019
Total Number of BOC Approved Providers	1,259	626	627	670	679
New BOC Approved Providers	100	74	69	76	94

Discipline	2015	2016	2017	2018	2019
PPD Cases Opened	448	422	370	386	253
PPD Cases Closed	304	178	131	308	374
Emergency Suspensions	3	0	9	3	6

Protecting the Public: The Professional Practice and Discipline (PP&D) Committee is responsible for the oversight and adjudication of the “BOC Standards of Professional Practice,” which consists of the Practice Standards and the Code of Professional Responsibility. The PP&D Committee has jurisdiction over all BOC Certified ATs and both current and prospective BOC exam applicants. Both documents can be viewed on the [BOC website](#).

# PUBLICATIONS

## Cert Update

The “**Cert Update**” is published in the summer and winter and mailed or emailed to ATs, depending on preference. It is also emailed to program directors, BOC Approved Providers, athletic training candidates and state regulatory agencies.



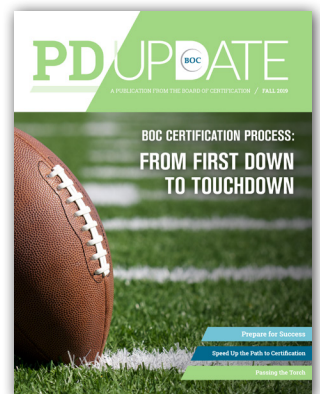
## AP Update

BOC Approved Providers receive the “**AP Update**,” a semi-annual e-newsletter that contains the latest information about CE, news from the BOC and trends in athletic training.



## PD Update

The “**PD Update**” is emailed to program directors and educators providing news on the BOC exam, accreditation, student education and more.



## Regulatory Update

The “**Regulatory Update**” is emailed to state regulators and shares important information with state regulatory agencies.





2019 Board of Directors: Back row, from left: Kimberly Detwiler, Diana Settles, Russell McKune, Michael Carroll and Patrick Sexton. Front row, from left: Neil Curtis, David A. Montgomery, Mary Kirkland, René Revis Shingles, Anne Minton and Douglas Gregory.

# 2019 BOARD OF DIRECTORS

A nine-member Board of Directors governs the BOC: six Athletic Trainer Directors, one Physician Director, one Public Director and one Corporate/Educational Director. one Athletic Trainer Director-Elect and Corporate/Educational Director-Elect also attend meetings prior to their board service.

## President/Athletic Trainer Director

Russell McKune, MS, ATC  
The Nebraska Medical Center

## Vice President/Athletic Trainer Director

Patrick Sexton, EdD, ATC  
Minnesota State University, Mankato

## Treasurer/Physician Director

Douglas Gregory, MD  
Lakeview Medical Center

## Athletic Trainer Director

Michael Carroll, MEd, LAT, ATC  
Graham ISD

## Athletic Trainer Director

Neil Curtis, EdD, LAT, ATC  
West Chester University

## Athletic Trainer Director

Kimberly Detwiler, MS, LAT, ATC, CSCS  
University of Colorado, Boulder

## Athletic Trainer Director

René Revis Shingles, PhD, AT, ATC  
Central Michigan University

## Public Director

David A. Montgomery ('20)\*

## Corporate/Educational Director

Diana Settles, MAT, ATC  
Navy & Marine Corps Public Health Center

## Athletic Trainer Director-Elect

Mary Kirkland, MS, LAT, ATC  
John F. Kennedy Space Center

## Chief Executive Officer

Anne M. Minton, MA, MBA  
Board of Certification, Inc.

## 2019 Staff Transition - Former Staff Member

Denise Fandel, MBA, CAE  
Chief Executive Officer





2019 Staff: Back row, from left: James Higgins, Sarah Cryer, Kendra Aspegren, Mindy Lindquist, Lorinda Northrup, Teresa Barker, Ashley Rubalcava, Kelli Wilkins and Alex Noto. Front row, from left: Nathan Burns, Sarah Ronning, Stacy Arrington, Stephanie Boldt, Jessica Roberts, Anne Minton, Dave Gorman, Cherie Trimberger, Lara Andrews and Shannon Fleming.

# 2019 STAFF

Anne M. Minton, MA, MBA  
Chief Executive Officer

Stephanie Boldt  
Director of Finance and Administration

Stacy Arrington  
Compliance Manager

Nathan Burns, MS, ATC  
Exam Development Manager

Dave Gorman  
Technical Support Specialist

Mindy Lindquist  
Sales and Marketing Manager

Alex Noto  
Application Developer I

Jessica Roberts, MS Ed, ATC  
Professional Development Coordinator

Cherie Trimberger  
Communications Coordinator

Kendra Aspegren  
Director of Information Technology

Shannon Fleming, MA, ATC  
Director of Compliance and Regulatory Affairs

Teresa Barker  
Administrative Assistant

Sarah Cryer  
Executive Assistant

James Higgins  
Application Developer II

Lorinda Northrup  
Credentialing Specialist

Sarah Ronning, MA, ATC  
Exam Development Training Coordinator

Ashley Rubalcava  
Credentialing Specialist

Kelli Wilkins, MA, ATC  
Credentialing Manager

## 2019 Staff Transitions - Former Staff Members

Denise Fandel, MBA, CAE  
Chief Executive Officer

Sally Witt  
Executive Assistant

Lara Andrews  
Director of Marketing and Communications





# 2019 VOLUNTEERS

We thank the hundreds of volunteers who serve in various capacities. The contribution of volunteers such as BOC item writers, committee members, BOC blog writers and Board of Directors is critical in developing the high professional standards expected of today's ATs.

The continuous commitment to the development and administration of a quality certification program has produced a highly regarded program recognized as the gold standard for identifying entry level athletic training professionals. We thank everyone for their service to support the growth and success of the BOC.



Exam Development Committee



MOC Task Force

## 2019 Exam Development Committee

The Exam Development Committee is responsible for the development, construction and validation of each portion of the BOC exam and other assessment tools approved by the BOC Board of Directors.

### Committee Co-Chair

Joseph Lueken, MS, LAT, ATC  
Indiana University

### Committee Co-Chair

Christine Odell, PhD, ATC  
Metropolitan State University of Denver

### Multiple-Choice Co-Chairs

Birgid Hopkins, MS, ATC  
Merrimack College

Brian Hartz, PhD, ATC  
Denison University

### Alternative Item Type Co-Chairs

Meg Frens, MS, AT, ATC  
AIRE ATC, LLC

Jacqueline Williams, PhD, ATC  
Slippery Rock University

## 2019 Nominating Committee

The Nominating Committee implements the process and procedures for nominating candidates for the BOC Board of Directors and chairs for the BOC standing committees.

### Committee Chair

Pete Koehneke  
Canisius College

### Athletic Trainer Members

Pat Aronson, PhD, ATC  
University of Lynchburg

Jim Gossett, ATC  
Columbia University

Susan McGowen, PhD, ATC  
University of New Mexico

Bernadette Olson, EdD, AT, ATC  
South Dakota State University

Frank Walters



## 2019 Professional Practice and Discipline Committee

The Professional Practice and Discipline Committee is responsible for overseeing and upholding the “BOC Standards of Professional Practice.”

### Committee Chair

Cynthia Clivio, ATC  
Kamehameha Schools

### Athletic Trainer Members

Chris Ashton, MS, ATR, ATC  
Twin Cities Orthopedics

Paul Higgins, DPT, ATC, CSCS  
Westfield State University

Corey Oshikoya, M.Ed., ATC  
Loyola University Chicago/NovaCare Rehabilitation

Kelly Potteiger, ATC  
North Park University

### Public Members

Jerry Diehl  
Retired from National Federation  
of State High School Associations

Mary Macomber  
Retired Attorney

## 2019 Standards Committee

The Standards Committee recommends entry level and continuing education requirements and policies to the BOC Board of Directors and reviews relevant issues at the board’s request. Additionally, the Standards Committee reviews the “BOC Standards of Professional Practice” and recommends any revisions to the BOC Board of Directors.

### Committee Chair

Katherine Newsham, PhD, ATC  
Saint Louis University

### Athletic Trainer Members

Rebecca Docter, MA, ATC  
Children’s Hospital and Medical Center

Justin Miller, MS, ATC  
St. Vincent Sports Performance

Kimberly S. Peer, EdD, AT, FNATA  
Kent State University

Jenna Street, MS, ATC, PES  
United States Olympic Committee

Donita Valentine, MS, LATC, FMSC, SFMAC  
D.C. Public Schools

Nathan Welever, MS, ATC  
Work-Fit (Boeing)

### Public Member

Matthew Pecci, MD  
Muir Orthopaedic Specialists

## 2019 CARE Conference Advisory Panel

Members of the CARE Conference Advisory Panel are charged with creating and implementing the biennial BOC CARE Conference. The conference is designed to create a communication network among state Athletic Trainer leadership and state regulatory agencies.

Kurt McClurg, MEd, ATC, Chair  
Maumee City Schools  
Ohio

Dave Montgomery, Board Liaison  
City of Roca  
Nebraska

Gregory Rose, ATC  
American Medical Response  
Kentucky

Ron H. Walker, EdD, ATC, CSCS  
University of Tulsa  
Oklahoma

Timothy L. McLane, MBA, ATC, AEMT  
Georgia Regents Sports Medicine  
Georgia

Anna Marie Sedory, MS, ATC, CSCS  
Drug Enforcement Administration

Robin Jenkins  
International Consultants of Delaware Inc.  
Pennsylvania

Kathleen Lippert  
Kansas Board of Healing Arts

## 2019 MOC Task Force (MOC was renamed to CPC)

MOC Task Force Charge met their charge in 2019. The following was their charge:

1. Identify strategies that allow for demonstration of maintenance of competence beyond accumulation of CE credit alone.
2. Recommend enhancements of the current recertification system that allows for varied educational and assessment activities needed to ensure the maintenance of continuing competence.
3. Identify the components of self-assessment module(s) (SAM) and the subject matter areas that can be offered for future CE credit.

### Task Force Co-Chair

Jim Kinderknecht, MD

### Task Force Co-Chair

Susan McGowen, PhD, ATC

### Task Force Members

Larry Cooper, MS, ATC

Douglas Gregory, MD

Anita James, CMP

John Parsons, PhD, ATC

Kent Scriber, EdD, ATC, PT

Stacy Walker, PhD, ATC

Eric Fuchs, DA, LAT, ATC

Michael Goldenberg, MS, ATC

Katherine "Kitty" Newsham, PHD, ATC

Gail Samdperil, EdD, ATC

Kim Terrell, MS, ATC

Thomas Woods, MS, MEd, LAT, ATC





**BOARD OF CERTIFICATION**

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