

2020 ANNUAL REPORT

BOC, the recognized leader in credentialing,
and the only Athletic Trainer certifying body.



BOARD OF CERTIFICATION
FOR THE ATHLETIC TRAINER

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INTRODUCTION

The Board of Certification, Inc. (BOC) was incorporated in 1989 as a not-for-profit credentialing agency to provide a certification program for the entry level athletic training profession. The BOC establishes both the standards for the practice of athletic training and the continuing education requirements for BOC Certified Athletic Trainers (ATs). The BOC also works with state regulatory agencies to provide credential information, professional conduct guidelines and regulatory standards on certification issues. The BOC also has the only accredited certification program for ATs in the United States and has mutual recognition agreements with Ireland.

BOC Vision

The BOC exists so that health care professionals worldwide have access to globally recognized standards of competence and exceptional credentialing programs that support them in the protection of the public and the provision of excellent patient care.

BOC Mission

To provide exceptional credentialing programs for health care professionals to assure protection of the public.

BOC Values

Integrity, Professionalism, Fairness, Transparency, Service

Member of the Better Business Bureau

The BOC has been a BBB Accredited Business since 2010. Accreditation in BBB is by invitation to companies that, at a minimum, have been in business for at least one year, have demonstrated sound business practices and meet the BBB accreditation standards. To be accredited by the BBB, an organization affirms that it meets and will abide by the standards of building trust, advertising honestly, telling the truth, being transparent, honoring promises, being responsive, safeguarding privacy and embodying integrity.

Letter from the BOC Board of Directors President and BOC Chief Executive Officer

Our profession faced many challenges during 2020, impacting Athletic Trainers (ATs) and their families. We acknowledge the struggles many have faced and remain open and available to assist our stakeholders, as needed. During these unprecedented times, the BOC has remained focused on the health and safety of our staff, BOC Board of Directors, committees, task forces, council and all of our volunteers.

We commend the BOC staff for transitioning successfully to a remote work environment, essentially overnight, without sacrificing service to our stakeholders. We are grateful for our many volunteers who have continuously worked virtually with us to assist in the essential work of the BOC throughout the year. Whether through Zoom, Go-To-Meeting or Microsoft Teams or simply over the phone, the work of our talented staff and dedicated volunteers continued to produce successful results for our programs. Without the expertise and assistance of our many volunteers, we would not be able to do the important work of the BOC.

During their March meeting in Omaha, the BOC Board of Directors participated in a full governance audit. In addition, the board took part in a strategic planning retreat during their July virtual meeting. A key accomplishment by the board this year was the production of a brand new 2021-2023 strategic plan including these five priorities: advocate, elevate, collaborate, protect and innovate.

In 2020, the BOC board formed the Inclusion, Diversity, Equity and Advocacy Strategies Task Force (IDEAS) to support the strategic priority of advocacy and will investigate inclusion, diversity and equity opportunities within the BOC and its related athletic training community to suggest strategic and deliberative advocacy and leadership development for future committees, policies and procedures. The BOC also remains active on the national scene protecting your certification and advocating for ATs with state and federal regulators.

With your assistance, the Orthopedic Specialty Council conducted research via survey, collecting data to continue the development of the first athletic training specialty to be launched in 2021. Subsequently the Orthopedic Exam Development Committee worked to continue the development of the Orthopedic Specialty certification exam, while staff worked alongside our professional testing company to develop the first "Orthopedic Practice Analysis" (OPA) to be published in 2021.

We remain dedicated to furthering our services to the ATs, candidates, regulators, educators and BOC Approved Providers we serve. This report is published to provide a global picture of the BOC's work and its accomplishments on behalf of all our stakeholders.

2020 Highlights

What's New

- Formed the IDEAS Task Force to support the strategic priority of advocacy and will investigate inclusion, diversity and equity opportunities
- Transitioned BOC staff, board and volunteers to a remote work environment during the coronavirus (COVID-19) global pandemic without sacrificing service to our stakeholders

BOC Board of Directors

- Transitioned process for selecting AT directors to serve on the BOC board from public election to board appointment
- Appointed Robin Y. Jenkins, MSW, DCSW, CPM as public director, Christina Eyers, EdD, AT, ATC as Athletic Trainer (AT) director and Katherine L. Dec, MD, FAAPMR, FAMSSM as physician director to the BOC Board of Directors

Assessment

- Administered 5,039 exams
- Facilitated six total item writer meetings with work being done face-to-face, as well as remotely with successful blended meetings
- Volunteer recruitment for the Exam Development Committee resulted in 60 volunteer applications received

Credentialing

- Certified 2,647 ATs
- Developed and implemented Professional Goals Appraisal (PGA) and piloted the Competency Assessment Module (CAMS) (Mental Health) and Quality Improvement (QI) (Hand Hygiene and Facility Principles)

Compliance

- Completed 863 AT audits
- Decided and/or closed 334 discipline cases
- Submitted successful National Commission for Certifying Agencies annual report and achieved reaccreditation for another 5 years

Regulatory Affairs and Advocacy

- Assisted 17 states with their regulatory initiatives including review of rules/regulations and proposed legislation as well as providing data and letters in support of athletic training regulation
- Supported Missouri in successfully updating their law

Professional Development

- Developed and launched new BOC Approved Provider webpage to create a clean, easy to navigate and intuitive resource for BOC Approved Providers
- Created brand-new portal for BOC Approved Provider (This was part of Phase I for developing BOC360)
- Revised the “Standards for BOC Approved Providers” into a more streamlined format

Orthopedic Specialty Certification

- Hosted webinar titled “The First Athletic Trainer Specialty Certification” to provide more information to the 345 in attendance and others who view it on demand via the BOC website
- Facilitated the orthopedic specialty open comment period on the topic of orthopedic specialty eligibility and recertification requirements and received 2,606 responses
- Completed the OPA

Collaboration

- Collaborated with over 150 BOC volunteers to work on BOC initiatives
- Worked collaboratively with the AT Strategic Alliance to assist our stakeholders to problem-solve and keep everyone informed as changes happened during the COVID-19 pandemic
- Presented information on Continuing Professional Certification at 2020 Virtual National Athletic Trainers' Association (NATA) Convention session

Sincerely,

Patrick Sexton, EdD, ATC
BOC Board of Directors President

Anne M. Minton, MA, MBA
BOC Chief Executive Officer

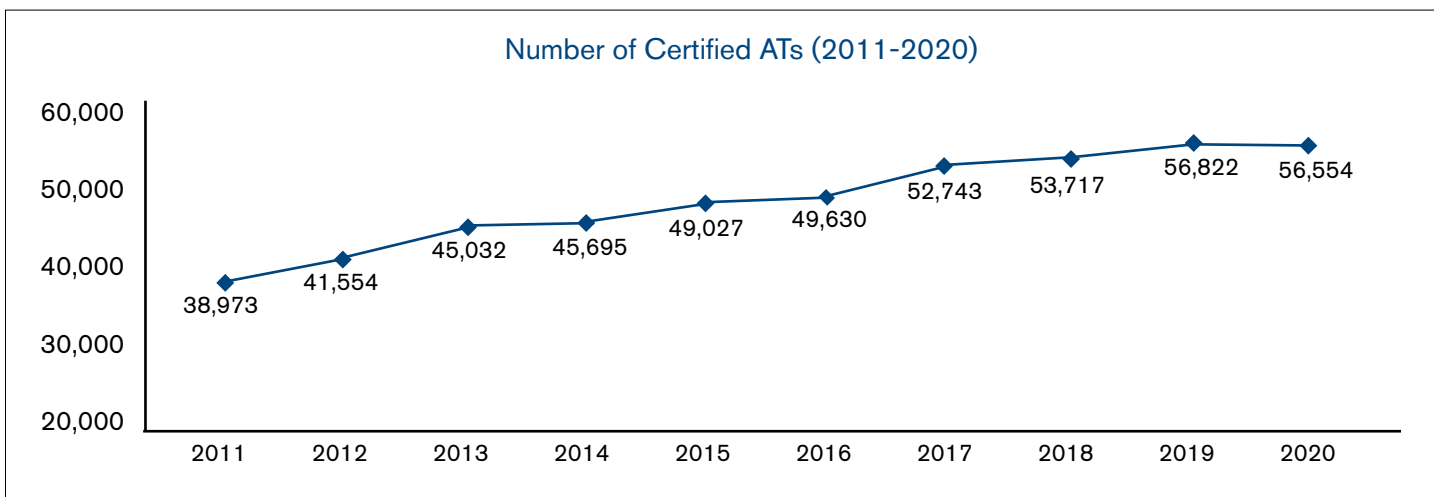


2020 KEY INITIATIVES

- Completed an external audit of policies, procedures and bylaws to ensure the BOC Board of Directors and the organization function at the highest level.
- Redeveloped and implemented an enhanced SqOne system for BOC staff and exam writers.
- Developed and implemented PGA and piloted the CAMS (Mental Health) and QI (Hand Hygiene and Facility Principles).
- Adapted as an organization to the COVID-19 global pandemic without sacrificing service to our stakeholders. This included transitioning BOC staff, board and volunteers to a remote work environment and efficiently adapting our processes. In addition, the BOC worked collaboratively with the AT Strategic Alliance to assist our stakeholders to problem-solve and keep everyone informed during the fluid situation.
- Updated the process for selecting AT directors to serve on the BOC board from public election to board appointment.
- Continued our membership with the Professional Licensing Coalition and the Professional Certification Coalition and supported Legislation H.R. 5339, the Freedom to Invest in Tomorrow's Workforce Act. H.R. 5339. The bipartisan bill would amend the tax code to permit ATs and BOC exam candidates to use funds in 529 savings plans to pay for expenses associated with obtaining or maintaining post-secondary credentials.
- Added "AT Specialties" section to the BOC website as a resource for more information on specialty certification.
- Created the Denise Fandel Leadership Excellence Award to honor BOC retired chief executive officer.
- Renamed the Public Advocacy Award to the Dave Montgomery Advocacy Award, in honor of our longtime BOC volunteer, board member and friend who passed away in July.

- Appointed three new board members including Robin Y. Jenkins, MSW, DCSW, CPM as public director, Christina Eyers, EdD, AT, ATC as Athletic Trainer (AT) director and Katherine L. Dec, MD, FAAPMR, FAMSSM as physician director to the BOC Board of Directors.
- Exhibited at 2020 Virtual NATA Convention. The BOC virtual booth offered helpful resources and BOC staff were available via the chat function to answer questions throughout the conference. In addition, the BOC presented information regarding Continuing Professional Certification during a convention session.
- Presented Dani Moffit, PhD, LAT, ATC and Dave Montgomery with the 2020 Dan Libera Service Award.
- Hosted webinar titled “The First Athletic Trainer Specialty Certification” to provide more information on specialty certification to Athletic Trainers.
- Formed the IDEAS Task Force to support the advocacy strategic priority and will investigate inclusion, diversity and equity opportunities. Cathy Ortega EdD, PT, ATC, OCS and Carla R. Gilson, MA, AT, LAT, CES were named as co-chairs, along with the board liaison to the task force, Dr. René Shingles, PhD, AT, ATC.
- Updated the “BOC Facility Principles” and “BOC Guiding Principles for AT Policy and Procedure” development to include more information on infection control and safety.
- Enhanced the BOC Approved Provider program by implementing revised and streamlined “Standards for BOC Approved Providers,” revamped webpage and developed a brand-new portal for BOC Approved Providers.
- Facilitated the orthopedic specialty open comment period on the topic of orthopedic specialty eligibility and recertification requirements and completed the OPA.

CERTIFICATION REPORTS



Continuing Education Report	2016	2017	2018	2019	2020
Certified ATs	49,630	52,743	53,717	56,822	56,554
Total Number of New Certified for the Year	3,842	3,712	3,766	3,700	2,647

Exam Report	2016	2017	2018	2019	2020
Candidates Certified	3,842	3,712	3,766	3,700	2,647
Exam Applications Processed and Approved	4,262	4,167	4,135	3,921	3,256
Exams Administered	5,263	5,326	5,666	5,577	5,034
Reinstatement Applications Processed and Approved	128	156	112	126	115

Reinstatement by Exam: Fourty individuals sat for the exam to be reinstated in 2020. Individuals who allow their certification to lapse have options to reinstate their certification. For reinstatement details, visit the [BOC website](#).

BOC Approved Provider Report	2016	2017	2018	2019	2020
Total Number of BOC Approved Providers	626	627	670	679	613
New BOC Approved Providers	74	69	76	94	69

Discipline	2016	2017	2018	2019	2020
PPD Cases Opened	422	370	386	253	326
PPD Cases Closed	178	131	308	374	334
Emergency Suspensions	0	9	3	6	7

Protecting the Public: The Professional Practice and Discipline (PP&D) Committee is responsible for the oversight and adjudication of the “BOC Standards of Professional Practice,” which consists of the Practice Standards and the Code of Professional Responsibility. The PP&D Committee has jurisdiction over all BOC Certified ATs and both current and prospective BOC exam applicants. Both documents can be viewed on the [BOC website](#).

PUBLICATIONS

Cert Update

The “Cert Update” is published in the summer and winter and mailed or emailed to ATs, depending on preference. It is also emailed to program directors, BOC Approved Providers, athletic training candidates and state regulatory agencies.



AP Update

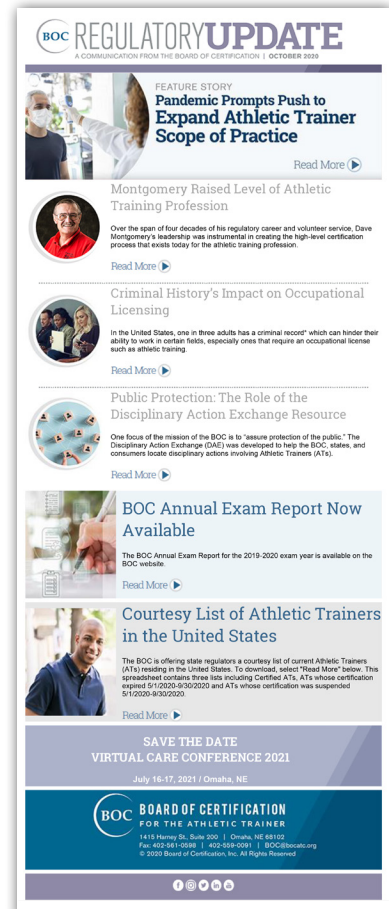
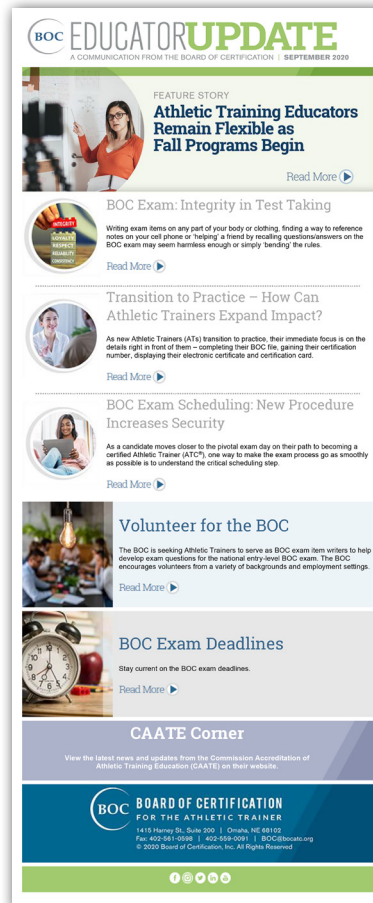
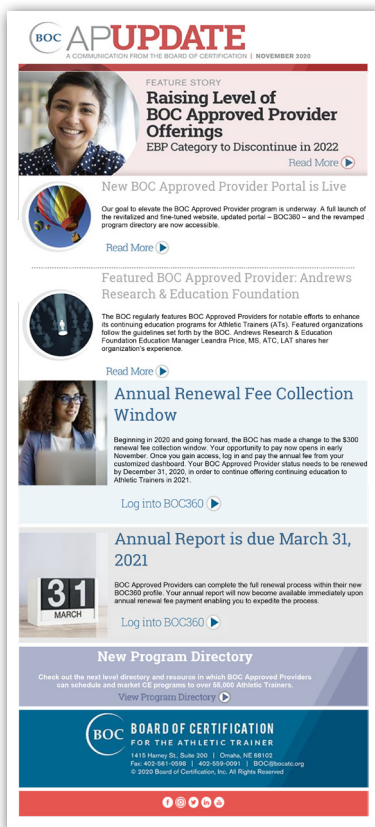
BOC Approved Providers receive the “AP Update,” an e-newsletter that contains the latest information about CE, news from the BOC and trends in athletic training.

Educator Update

The “Educator Update” is emailed to program directors and educators providing news on the BOC exam, accreditation, student education and more.

Regulatory Update

The “Regulatory Update” is emailed to state regulators and shares important information with state regulatory agencies.





2020 Board of Directors: Back row, from left: Diana Settles, René Revis Shingles, Anne Minton, David A. Montgomery and Patrick Sexton. Front row, from left: Michael Carroll, Kimberly Detwiler, Douglas Gregory, Mary Kirkland and Neil Curtis. Not pictured Robin Jenkins.

2020 BOARD OF DIRECTORS

A nine-member Board of Directors governs the BOC: six Athletic Trainer Directors, one Physician Director, one Public Director and one Corporate/Educational Director. One Public Director Director-Elect also attends meetings prior to their board service.

President/Athletic Trainer Director

Patrick Sexton, EdD, ATC
Minnesota State University, Mankato

Vice President/Athletic Trainer Director

René Revis Shingles, PhD, AT, ATC
Central Michigan University

Treasurer/Physician Director

Douglas Gregory, MD
Lakeview Medical Center

Athletic Trainer Director

Michael Carroll, MEd, LAT, ATC
Graham ISD

Athletic Trainer Director

Neil Curtis, EdD, LAT, ATC
West Chester University

Athletic Trainer Director

Kimberly Detwiler, MS, LAT, ATC, CSCS
University of Colorado, Boulder

Athletic Trainer Director

Mary Kirkland, MS, LAT, ATC
John F. Kennedy Space Center

Corporate/Educational Director

Diana Settles, MAT, ATC
Navy & Marine Corps Public Health Center

Public Director

David A. Montgomery

Public Director Appointee

Robin Jenkins, MSW, DCSW, CPM
Allied Health Professions for the International
Consultants of Delaware, Inc.

Chief Executive Officer

Anne M. Minton, MA, MBA
Board of Certification, Inc.



In March, several BOC staff members are pictured with National Athletic Training Month signs shortly before the COVID-19 pandemic. Pictured, from left: Cherie Trimberger, Dave Gorman, Alex Noto, Anne Minton, Ashley Rubalcava, Nathan Burns, Lorinda Northrup, Stacy Arrington, Kelli Wilkins, Shannon Fleming, Mindy Lindquist and Sarah Ronning.

2020 STAFF

Anne M. Minton, MA, MBA
Chief Executive Officer

Kendra Aspegren
Vice President of Technology and Special Projects

Shannon Fleming, MA, ATC
Vice President of Credentialing

Stacy Arrington
Compliance Manager

Mindy Lindquist
Sales and Marketing Manager

Teresa Barker
Administrative Assistant

James Higgins
Application Developer II

Alex Noto
Application Developer I

Ashley Rubalcava
Credentialing Specialist

Joni Williams
Content Editor and Writer

Sharon Robson, MHR, SPHR
Chief Staff Officer

Stephanie Boldt
Vice President of Operations

Allison Hunt, MA
Senior Manager of Professional Development

Nathan Burns, MS, ATC
Exam Development Manager

Kelli Wilkins, MA, ATC
Credentialing Manager

Allen Helms, MBA
Technical Business Analyst

Lorinda Northrup
Credentialing Specialist

Sarah Ronning, MA, ATC
Exam Development Training Coordinator

Cherie Trimberger
Communications Coordinator

2020 Staff Transitions- Former Staff Members

Sarah Cryer
Executive Assistant

Dave Gorman
Technical Support Specialist

Jessica Roberts, MS Ed, ATC
Professional Development Coordinator



2020 VOLUNTEERS

We thank the hundreds of volunteers who serve in various capacities. The contribution of volunteers such as BOC item writers, committee members, BOC blog writers and Board of Directors is critical in developing the high professional standards expected of today's ATs.

The continuous commitment to the development and administration of a quality certification program has produced a highly regarded program recognized as the gold standard for identifying entry level athletic training professionals. We thank everyone for their service to support the growth and success of the BOC.

2020 Exam Development Committee

The Exam Development Committee is responsible for the development, construction and validation of each portion of the BOC exam and other assessment tools approved by the BOC Board of Directors.

Committee Co-Chair

Meg Frens, MS, AT, ATC
AIRE AT, LLC

Committee Co-Chair

Christine Odell, PhD, ATC
Metropolitan State University of Denver

Multiple-Choice Co-Chairs

Birgid Hopkins, MS, ATC
Merrimack College

Brian Hartz, PhD, ATC
Denison University

Alternative Item Type Co-Chairs

Meg Frens, MS, AT, ATC
AIRE ATC, LLC

Jacqueline Williams, PhD, ATC
Slippery Rock University

2020 Nominating Committee

The Nominating Committee implements the process and procedures for nominating candidates for the BOC Board of Directors and chairs for the BOC standing committees.

Committee Chair

Pete Koehneke
Canisius College

Athletic Trainer Members

Pat Aronson, PhD, ATC
University of Lynchburg

Susan McGowen, PhD, ATC
University of New Mexico

Bernadette Olson, EdD, AT, ATC
South Dakota State University

Kelvin Phan, MEd, LAT, ATC, PES ('21)*
Springfield College

Frank Walters

2020 Professional Practice and Discipline Committee

The Professional Practice and Discipline Committee is responsible for overseeing and upholding the "BOC Standards of Professional Practice."

Committee Chair

Cynthia Clivio, ATC
Kamehameha Schools

Athletic Trainer Members

Chris Ashton, MS, ATR, ATC
Twin Cities Orthopedics

Paul Higgins, DPT, ATC, CSCS
Westfield State University

Corey Oshikoya, M.Ed., ATC
Loyola University Chicago/NovaCare Rehabilitation

Kelly Potteiger, ATC
North Park University

Public Members

David Carlsrud
Retired from North Dakota
High School Activities Association

Ed Christman, AT Ret.
Retired from Cramer Products, Gardner, Kansas

2020 Standards Committee

The Standards Committee recommends entry-level and continuing education requirements and policies to the BOC board and reviews relevant issues at the board's request. Additionally, the Standards Committee reviews the "BOC Standards of Professional Practice" and recommends any revisions to the BOC board.

Committee Chair

Katherine Newsham, PhD, ATC
Saint Louis University

Athletic Trainer Members

Rebecca Docter, MA, ATC
Children's Hospital and Medical Center

Justin Miller, MS, ATC
St. Vincent Sports Performance

Kimberly S. Peer, EdD, AT, FNATA
Kent State University

Jenna Street, MS, ATC, PES
United States Olympic Committee

Donita Valentine, MS, LATC, FMSC, SFMAC
D.C. Public Schools

Nathan Welever, MS, ATC
Work-Fit (Boeing)

Public Member

James Sterling, MD ('20)*
Baylor Scott and White Sports and
Physical Medicine – HTPM

2020 Regulatory Affairs Advisory Panel

Members of the Regulatory Affairs Advisory Panel provide expertise and support with regulatory initiatives. They annually review the model language guidelines and make recommendations to the board for additions and/or modifications. The panel also assists in the planning for the BOC CARE Conference.

Chair

Melissa Anthony
Ohio OTPTAT Board

Members

Bruce Bronoske
Washington State Department of Health

Janet Hartman
Florida Department of Health

Robin Jenkins
CGFNS, Inc.

Jamie Musler
Massachusetts Board of Registration
in Allied Health Professions

Jim Winkler
Michigan Board of Athletic Trainers

Kristen Streeter
Illinois Athletic Trainers' Association

Jim Winkler
Michigan Board of
Athletic Trainers

2020 Inclusion, Diversity, Equity and Advocacy Strategies (IDEAS) Task Force

The IDEAS Task Force is charged with investigating inclusion, diversity, and equity opportunities, within the BOC and its related athletic training community to suggest strategic and deliberative advocacy and leadership development for future committees, policies, and procedures.

Co-Chair

Carla R. Gilson, MA, AT, LAT, CES

Co-Chair

Cathy Ortega EdD, PT, ATC, OCS

BOC Board of Directors Liaison

René Revis Shingles, PhD, AT, ATC

Members

William Adams, PhD, LAT, ATC

Rob Dicks, ATC

Elicia Leal, ATC

Jeremy Marra, ATC

Adam Cady, MHS, ATC, CSCS, PA-C

Marsh Grant-Ford, ATC

Janet Lin Craft, ATC

Emma Nye, ATC

2020 Specialty Council

The Specialty Council's charge is to guide the recognition and validation of athletic training specialties as well as oversee the credentialing of Athletic Trainers who have demonstrated advanced knowledge, skills and abilities in the respective area of specialization.

Chair

Michael Hudson, PhD, ATC

Missouri State University

Members

Brian Farr, MA, ATC, LAT, CSCS
The University of Texas at Austin

Kenneth Rogers, PhD, ATC
Nemours

Brandie Martin, MS, ATC, OTC
The Steadman Clinic

Suzette Nynas, EdD, ATC
Montana State University Billings

Russ Richardson, EdD, ATC/L
National Association of Intercollegiate Athletics

Jefferson (JJ) Wetherington, MS, LAT, ATC
St. Luke's Sports Medicine

Liaisons

Stacy Arrington
BOC

Sidney Fuller
NATA

MaryBeth Horodyski, EdD, LAT, ATC
ECE Chair

Bonnie Van Lunen, PhD, ATC
CAATE

BOARD OF CERTIFICATION

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