

# 2021 Annual Report



### Introduction



The Board of Certification, Inc. (BOC) was incorporated in 1989 as a not-for-profit credentialing agency to provide a certification program for the entry level athletic training profession. The BOC establishes both the standards for the practice of athletic training and the continuing education requirements for BOC Certified Athletic Trainers (ATs). The BOC also works with state regulatory agencies to provide credential information, professional conduct guidelines and regulatory standards on certification issues. The BOC also has the only accredited certification program for ATs in the United States and has an International Arrangement with Athletic Rehabilitation Therapy Ireland (ARTI), British Association of Sport Rehabilitators (BASRaT) and Canadian Athletic Therapists Association (CATA).

### **BOC VISION**

The BOC exists so that health care professionals worldwide have access to globally recognized standards of competence and exceptional credentialing programs that support them in the protection of the public and the provision of excellent patient care.

### **BOC MISSION**

To provide exceptional credentialing programs for health care professionals to assure protection of the public.

### **BOC VALUES**

Integrity, Professionalism, Fairness, Transparency, Service

### **MEMBER OF THE BETTER BUSINESS BUREAU**

The BOC has been a BBB Accredited Business since 2010. Accreditation in BBB is by invitation to companies that, at a minimum, have been in business for at least one year, have demonstrated sound business practices and meet the BBB accreditation standards. To be accredited by the BBB, an organization affirms that it meets and will abide by the standards of building trust, advertising honestly, telling the truth, being transparent, honoring promises, being responsive, safeguarding privacy and embodying integrity.

# Letter from President and CEO



During 2021 the athletic training profession and the BOC continued to adapt and thrive. The BOC progressed, making headway on key strategic priorities, pushing the envelope yet not compromising the high standards expected of our profession. We appreciate the contributions of our many volunteers, partners and staff as several major initiatives launched in 2021.

Our first-ever board-certified specialty credential, the Board Certified Specialist in Orthopedics (BCS-O), exam launched – an effort 10 years in the making. This is a huge step in elevating the role and level of recognition of ATs within health care. A BOC priority is to continually demonstrate the value of the BCS-O and ATC<sup>®</sup> credentials to employers and potential employers of ATs.

The BOC announced the introduction of the International Arrangement for the athletic training and therapy profession this summer – a step toward growing the profession worldwide. This arrangement, which ensures comparable best practices, quality education and professional standards, provides opportunities for those in the profession to expand their reach globally.

In a push forward, the board approved moving the Inclusion, Diversity, Equity and Advocacy Strategies (IDEAS) Task Force to full committee status. The IDEAS Committee will take the task force's work over the past year and bring it to life, implementing strategic initiatives within the areas of the BOC exam, continuing education, the athletic training profession, and BOC administration and operations.

We unveiled a new brand for the BOC. This new bold and modern look provides the perfect vision of what lies ahead for athletic training and the BOC.

BOC360, the portal that houses candidate, AT and BOC Approved Provider profiles, was launched, replacing BOC Central. This elevated platform is designed to provide an enhanced user experience for information and process management, as well as communication.

## Letter from President and CEO

The BOC's strength comes from its leaders and volunteers. As such, we are working to enrich and expand our work with volunteers by creating a volunteer engagement and outreach department. This area's primary goal is leadership development, expansion and diversification.

The BOC board's work supported all 2021 initiatives. In addition, this leadership group created new governing policies, as well as a board self-assessment tool to continue to maximize its impact.

As the 2021 recertification period ended, Evidence Based Practice (EBP) as a separate continuing education (CE) category was eliminated. Going forward, EBP principles will be seamlessly incorporated into all Category A programs, enhancing CE quality.

We took additional steps this year to explore a new, enhanced avenue for AT professional development, reaching out to ATs for their input on a future system of Continuing Professional Certification (CPC). In addition, we gathered information on potential facets of this program that will most benefit each and every AT.

Our work continues and we remain dedicated to furthering our services to ATs, candidates, state regulators, educators and BOC Approved Providers (APs). BOC staff remained steady and committed through a very busy year that saw impressive results and strong service levels. The BOC's priority is our current and future credential holders, your patients, the public and all of the stakeholders we serve.

This report is published to provide an overview of the BOC's work and its accomplishments on behalf of all our stakeholders.

Sincerely,



Patrick Sexton, EdD, LAT, ATC BOC Board of Directors President (2020-21)



Anne M. Minton, MBA, ICE-CCP BOC Chief Executive Officer

# 2021 Achievements



### **BOC-WIDE ACCOMPLISHMENTS**

- Introduced International Arrangement
  - Providing opportunity for ATs, Athletic Therapists and Sport Rehabilitators to be mobile on a global scale by creating a pathway to challenge each other's credentialing exam
- Launched BOC Orthopedic Specialty Certification
  - Elevating the profession providing a pathway toward improved working conditions, compensation, advancement and respect in the health care community
- Initiated research and development phase of CPC concept
  - Integrating ATs and other stakeholder feedback as a more customized and efficient professional development program is designed by ATs, for ATs
- Introduced BOC360 platform
  - Delivering an enhanced user experience for ATs and BOC Approved Providers to manage tasks and communicate with the BOC
- Implemented bold, innovative BOC rebrand
  - Projecting a new look that defines what the BOC represents as an organization and what ATs represent to the public and as health care professionals
- Sunsetted IDEAS Task Force and launched the IDEAS Committee
  - Committing to integrate inclusion, diversity, equity and advocacy strategies throughout broad scale BOC strategic initiatives and operations

### **REGULATORY AFFAIRS AND ADVOCACY**

 Assisted with and/or monitored 18 states with regulatory initiatives including review of rules/ regulations and proposed legislation as well as providing testimony, data and letters in support of athletic training regulation

# 2021 Achievements

- Developed the Compliance and Regulatory Education (CARE) Education Webinar Series, which provided regulators opportunities to stay engaged with the BOC due to postponing in-person CARE Conference to 2022, the following topics were part of the series:
  - Professional Certification Coalition Update Webinar
  - Pivoting in an Emergency: The Pandemic's Impact on Regulation and the Athletic Trainer Role
  - Occupational Licensing Portability Webinar
  - State Telehealth Policy Landscape Post-Pandemic Webinar
- Supported Alabama in successfully updating their athletic training law
- Remained active on the national scene protecting AT certification and advocating for ATs with state and federal regulators
- Continued financial support of the Professional Certification Coalition (PCC) that advocates for private certification organizations
- Updated the Guidelines and Consideration for Athletic Trainer Regulation resource document

### **VOLUNTEER RECOGNITION**

- Celebrated Volunteer Month with a callout campaign to say "Thank You" and highlight the work of BOC volunteers
- Hosted a virtual Volunteer Reception during the VNATA conference
- Awarded the 2021 Dan Libera Service Award to Birgid Hopkins and Sarah Manspeaker

### **BOC APPROVED PROVIDER PROGRAM**

- Increased number of BOC Approved Providers to highest level in three years
- Streamlined application procedures and annual report processes for BOC Approved Providers within new BOC360 platform
- Expanded interdisciplinary accreditation approach through increased participation of Joint Accreditation Providers, which has increased ability of providers to reach across health care professions
- Facilitated needs analysis research focused on BOC Approved Providers to identify opportunities for targeted resources and support services

### **CERTIFICATION EXAM**

- Developed and constructed the BOC Orthopedic Specialty Exam
- Completed "Practice Analysis, 8th Edition"
- Developed 350 new standalone items and five new focus testlets for the BOC exam

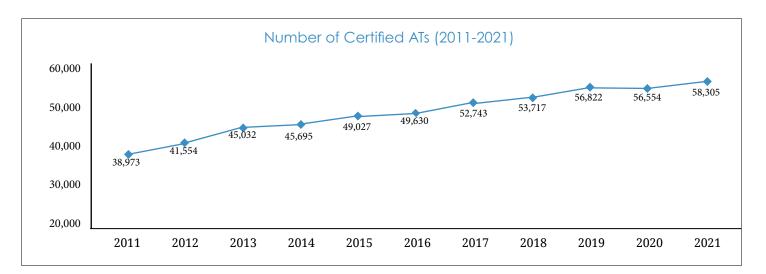
### CREDENTIALING

- Processed 2,838 exam applications
- Administered 4,379 exams
- Certified 2,669 ATs
- Completed 683 AT Audits
- Reinstated 145 ATs

### COMPLIANCE

- Submitted successful National Commission for Certifying Agencies annual report
- Decided and/or closed 307 discipline cases

# **Certification Reports**



Continuing Education Report	2016	2017	2018	2019	2020	2021
Certified ATs	49,630	52,743	53,717	56,822	56,554	58,305
Total Number of New Certifieds for the Year	3,842	3,712	3,766	3,700	2,647	2,669

Exam Report	2016	2017	2018	2019	2020	2021
Candidates Certified	3,842	3,712	3,766	3,700	2,647	2,669
Exam Applications Processed and Approved	4,262	4,167	4,135	3,921	3,256	2,838
Exams Administered	5,263	5,326	5,666	5,577	5,034	4,379
Reinstatement Applications Processed and Approved	128	156	112	126	115	145

Reinstatement by Exam: 41 individuals sat for the exam to be reinstated in 2021. Individuals who allow their certification to lapse have options to reinstate their certification. For reinstatement details, visit the BOC website.

BOC Approved Provider Report	2016	2017	2018	2019	2020	2021
Total Number of BOC Approved Providers	626	627	670	679	613	669
New BOC Approved Providers	74	69	76	94	69	100
Joint Accreditation Providers	-	-	-	-	-	7

Discipline	2016	2017	2018	2019	2020	2021
PPD Cases Opened	422	370	386	253	326	255
PPD Cases Closed	178	131	308	374	334	307
Emergency Suspensions	0	9	3	6	7	4

# Publications

### **CERT UPDATE**

The "Cert Update" is published in the summer and winter and mailed or emailed to ATs, depending on preference. It is also emailed to program directors, BOC Approved Providers, athletic training candidates and state regulatory agencies.

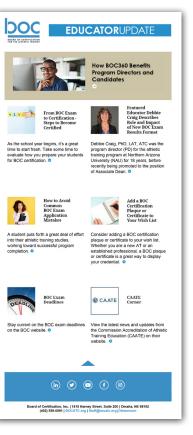
### **AP UPDATE**

BOC Approved Providers receive the "AP Update," an e-newsletter that contains the latest information about CE, news from the BOC and trends in athletic training.



### **EDUCATOR UPDATE**

The "Educator Update" is emailed to program directors and educators providing news on the BOC exam, accreditation, student education and more.



# DOC CERTUPDATE



### **REGULATORY UPDATE**

The "Regulatory Update" is emailed to state regulators and shares important information with state regulatory agencies.

	International Arrangement – Important Details for State Regulators ©
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Professional Certification Certification Certification Certification Certification Certification Certification Certification Certification Certification contained professional certification programs, factore and the many constructions that effect professional certification programs, factore and the many constructions that they professional certification. e	The BOC is here to support state regulators in achieving that guals by secure AT Regulatory Connect portal.
CARE Conference 2022 - Save the Date Securation (CARE) Conference 2022 will be half in Comata, Na July 15-16, 2022 at the Omanta MacRel Conference 2022 will be half in Comata, Na July 15-16, 2022 at the Omanta MacRel Downtown Capital Daterica, Details will be released in the months almed. 8	Courtey List of Abbetic Trainers in the U.S. The BOC is offering state regulators a coursely is of current Abbetic Trainers (ATs) reading in the United States. This provide the Container three lists provide the Container three lists continuous provide \$1/c021-10031022 and ATs whose continuous supported by 1/c021-10031022 supported \$1/c021-1003102201. •
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### 2021 Board of Directors



2021 Board of Directors: Back row, from left: Neil Curtis, Christina Eyers, Michael Carroll, Diana Settles, Kimberly Detwiler and Robin Jenkins. Front row, from left: Mary Kirkland, Douglas Gregory, René Revis Shingles and Patrick Sexton.

A nine-member Board of Directors governs the BOC: six Athletic Trainer Directors, one Physician Director, one Public Director and one Corporate/Educational Director.

**President/Athletic Trainer Director** Patrick Sexton, EdD, ATC Minnesota State University, Mankato

**Treasurer/ Athletic Trainer Director** Mary Kirkland, MS, LAT, ATC John F. Kennedy Space Center

Athletic Trainer Director Neil Curtis, EdD, LAT, ATC West Chester University

**Corporate/Educational Directo**r Diana Settles, MAT, ATC Navy & Marine Corps Public Health Center

### **Public Director**

Robin Jenkins, MSW, DCSW, CPM Allied Health Professions for the International Consultants of Delaware, Inc.

**Physician Director Appointee** Katherine Dec, MD, FAAPMR, FAMSSM Virginia Commonwealth University Health System Vice President/Athletic Trainer Director

René Revis Shingles, PhD, AT, ATC Central Michigan University

### **Athletic Trainer Director**

Michael Carroll, MEd, LAT, ATC Graham ISD

Athletic Trainer Director Kimberly Detwiler, MS, LAT, ATC, CSCS University of Colorado, Boulder

**Physician Director** Douglas Gregory, MD Lakeview Medical Center

### **Athletic Trainer Director Appointee**

Christina Eyers, EdD, AT, ATC Henry Ford Health System

**Chief Executive Officer** Anne M. Minton, MBA, ICE-CCP Board of Certification, Inc.

### 2021 Staff



2021 Staff: Back row, from left: Lorinda Northrup, Allen Helms, Teresa Barker, James Higgins, Kelli Wilkins, Nathan Burns and Joni Williams. Middle row, from left: Allison Hunt, Stephanie Huston, Stacy Arrington, Cherie Trimberger, Shannon Fleming, Sharon Robson, Mindy Lindquist and Kendra Aspegren. Front row, from left: Ashley Rubalcava, Alex Noto, Anne Minton and Stephanie Boldt.

Anne Minton, MBA, ICE-CCP Chief Executive Officer

Kendra Aspegren Vice President of Technology and Special Projects

Shannon Fleming, MA, AT Ret. Vice President of Credentialing

Stacy Arrington Compliance Manager

Stephanie Huston Volunteer and Board of Directors Relationship Manager

Kelli Wilkins, MA, ATC Credentialing Relations Manager

Allen Helms, MBA Technical Business Analyst

Alex Noto Application Developer I

Ashley Rubalcava Credentialing Relations Specialist

Joni Williams Content Editor and Writer Sharon Robson, MHR, SPHR Chief Staff Officer

Stephanie Boldt, MAcc Vice President of Operations

Allison Hunt, MA Senior Manager of Professional Development

Nathan Burns, MS, ATC Exam Development Manager

Mindy Lindquist Sales and Marketing Manager

Teresa Barker Administrative Assistant

James Higgins Application Developer II

Lorinda Northrup Credentialing Relations Specialist

Cherie Trimberger Communications Coordinator

### 2021 Staff Transitions - Former Staff Members

Sarah Ronning, MA, ATC Exam Development Training Coordinator

### 2021 Volunteers



We thank the hundreds of volunteers who serve in various capacities. The contribution of volunteers such as BOC item writers, committee members and Board of Directors is critical in developing the high professional standards expected of today's ATs.

The continuous commitment to the development and administration of a quality certification program has produced a highly regarded program recognized as the gold standard for identifying entry level athletic training professionals. We thank everyone for their service to support the growth and success of the BOC.

### 2021 EXAM DEVELOPMENT COMMITTEE

The Exam Development Committee is responsible for the development, construction and validation of each portion of the BOC exam and other assessment tools approved by the BOC Board of Directors.

**Committee Co-Chair** Meg Frens, MS, AT, ATC AIRE AT, LLC

**Multiple-Choice Co-Chairs** Brian Hortz, PhD, ATC Denison University

**Alternative Item Type Co-Chairs** Birgid Hopkins, MS, ATC Merrimack College **Committee Co-Chair** Christine Odell, PhD, ATC Metropolitan State University of Denver

### **Multiple-Choice Co-Chairs**

Sara Cuperus, DC, CCSP, ICCSP, CACCP, ATC, GTS Chiropractic Performance Center

### **Alternative Item Type Co-Chairs** Dani Moffit, PhD, LAT, ATC Idaho State University

### 2021 Volunteers

### **IDEAS: FOCUSED ON INCLUSION, DIVERSITY, EQUITY AND ADVOCACY STRATEGIES**

The Inclusion, Diversity, Equity and Advocacy Strategies (IDEAS) Committee's primary responsibility is to support the BOC's strategic priority #1, Advocate focused in four areas: the BOC exam, continuing education, BOC administration and operations, in addition to the athletic training profession.

### **Committee Co-Chair**

Cathy Ortega, EdD, PT, ATC, OCS **Committee Co-Chair** Carla R Gilson, MA, AT, LAT, CES

### NOMINATING COMMITTEE

The Nominating Committee implements the process and procedures for nominating candidates for the BOC Board of Directors and chairs for the BOC standing committees.

### Chair

Pete Koehneke, ATC Canisius College

### **Athletic Trainer Members**

Pat Aronson, PhD, ATC University of Lynchburg

Bernadette Olson, EdD, AT, ATC South Dakota State University Susan McGowen, PhD, ATC University of New Mexico

Kelvin Phan, MSEd, LAT, ATC, PES Springfield College

Tiffany Rowe, MS, LAT, ATC, CES, CIEE

### **PROFESSIONAL PRACTICE AND DISCIPLINE COMMITTEE**

The Professional Practice and Discipline (PP&D) Committee, focused on public protection, is responsible for the oversight and adjudication of the "BOC Standards of Professional Practice," which consists of the Practice Standards and the Code of Professional Responsibility. The PP&D Committee has jurisdiction over all BOC Certified ATs and both current and prospective BOC exam applicants.

**Chair** Cynthia Clivio, ATC Kamehameha Schools

### **Athletic Trainer Members**

Chris Ashton, MS, ATR, ATC Twin Cities Orthopedics

Corey Oshikoya, M.Ed., ATC Loyola University Chicago /NovaCare Rehabilitation

### **Public Members**

David Carlsrud Retired from North Dakota High School Activities Association Becky Mokris, D.Ed., LAT, ATC Gannon University

Ajaya Williams, Ed.D., LAT, ATC University of Miami

Ed Christman, AT Ret. Retired from Cramer Products, Gardner, Kansas

### **REGULATORY AFFAIRS ADVISORY PANEL**

Members of the Regulatory Affairs Advisory Panel provide expertise and support with regulatory initiatives. They annually review the model language guidelines and make recommendations to the board for additions and/or modifications. The panel also assists in the planning for the BOC CARE Conference.

### Chair

Melissa Anthony Ohio OTPTAT Board

Members

Bruce Bronoske Washington State Department of Health

Robin Jenkins CGFNS, Inc.

Kristen Streeter, MS, ATC, PES Illinois Athletic Trainers' Association Janet Hartman Florida Department of Health

Jamie Musler, LPD, LAT, ATC Massachusetts Board of Registration in Allied Health Professions

Jim Winkler, MS, AT, ATC Michigan Board of Athletic Trainers

### **SPECIALTY COUNCIL**

The Specialty Council's charge is to guide the recognition and validation of athletic training specialties as well as oversee the credentialing of Athletic Trainers who have demonstrated advanced knowledge, skills and abilities in the respective area of specialization.

### Chair

Michael Hudson, PhD, ATC Missouri State University

### Members

Brian Farr, MA, ATC, LAT, CSCS The University of Texas at Austin

Kenneth Rogers, PhD, ATC Nemours

Brandie Martin, MS, ATC, OTC The Steadman Clinic

### Liaisons

Sidney Fuller NATA

Brian Vesci, DAT, ATC ECE Chair

### **STANDARDS COMMITTEE**

Suzette Nynas, EdD, ATC Montana State University Billings

Russ Richardson, EdD, ATC/L National Association of Intercollegiate Athletics

Jefferson (JJ) Wetherington, MS, LAT, ATC St. Luke's Sports Medicine

Bonnie Van Lunen, PhD, ATC CAATE

The Standards Committee recommends entry level and continuing education requirements and policies to the BOC Board of Directors and reviews relevant issues at the request of the board. Additionally, the Standards Committee reviews the Code of Professional Practice and recommends any revisions to the board.

### Chair

Michelle Boyd, MS, ATC Truman State University

Athletic Trainer Members Rebecca Docter, MA, ATC Children's Hospital and Medical Center

Kimberly S. Peer, EdD, AT, FNATA Kent State University

Donita Valentine, MS, LATC, FMSC, SFMAC D.C. Public Schools

### **Public Member**

James Sterling, MD Baylor Scott and White Sports and Physical Medicine – HTPM Justin Miller, MS, ATC St. Vincent Sports Performance

Jenna Street, MS, ATC, PES United States Olympic Committee

M. Scott Zema, MEd, LAT, ATC California University of Pennsylvania

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